



WE ARE HIRING IMPLEMENTATION & SUPPORT TECHNICAL SPECIALIST

The Ohio division of Sound Communications, Inc. (Grove City headquarters) is looking for a career-minded person to join our growing company as a field services and customer technical support provider. An ideal candidate will function well with all aspects of the implementation and support of specialized computer, communications, and telephony solutions including:

- Installations, upgrades, system preparation, and configuration changes
- Troubleshooting, problem resolution, repair, and phone support
- Provide end-user education and technical support
- The current opportunities are challenging positions that require strong computer hardware and software troubleshooting skills, plus a desire to consistently update those skills while maintaining outstanding customer service.
- Maintains the highest level of customer satisfaction by resolving all tangible problems and concerns
- Willingness to be "on call" to support both the customer and team members

Qualifications, candidates should have:

- Strong knowledge of Microsoft Windows networking and TCP/IP
- Solid experience with Microsoft Windows operating systems
- Appropriate computer education or related work experience
- Telephony experience preferred, but not required
- In addition to competitive benefits, Sound Communications Inc. currently offers the flexibility and opportunity of a small company atmosphere. Available positions require 30-40% company-paid travel, primarily in the eastern U.S. A good driving record with reliable transportation is required.

**Comprehensive total
compensation and benefits**

**Medical, Dental, Vision and Life
Insurance**

**401 K with generous company
match**

Much More

**Work with a market
leader**

SOUND COMMUNICATIONS INC.

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SCI is an equal opportunity/affirmative action employer. It does not discriminate against applicants or employees on the basis of race, color, religion, creed, national origin, ancestry, disability that can be reasonably accommodated with undue hardship, sex, sexual orientation, age, citizenship, marital or veteran status, or any other legally protected status.

Apply: careers@soundcommunications.com